



Simplifi Portal Housekeeping

In effort to keep your routers organized and clean in the Simplifi portal, below are some best practices to update each device that is deployed in the field.

1.) Login to your Simplifi portal:

IMEI	Router Status	Model	Global Identification	Firmware	Failover	Cell Operator	Band	Managed By	Organization	Line Status
866834045848996	Disconnected	BS6425L-AF-11	My Simplifi-8996	2.7.0	Unavailable	-	LTE-13		Bongo Technol...	Unavailable
866834045839987	Disconnected	BS6425L-AF-11	My Simplifi-9987	2.7.0	Unavailable	-	LTE-4		Bongo Technol...	Unavailable
866834045808875	Disconnected	BS6425L-AF-11	My Simplifi-8875	2.7.0	Unavailable	-	LTE-12		Bongo Technol...	Unavailable
866834045854218	Disconnected	BS6425L-AF-11	My Simplifi-4218	2.7.0	Unavailable	-	LTE-13		Bongo Technol...	Unavailable
866834045820862	Disconnected	BS6425L-AF-11	My Simplifi-0862	2.7.0	Unavailable	-	LTE-13		Bongo Technol...	Unavailable
866834045856007	Disconnected	BS6425L-AF-11	My Simplifi-6007	2.7.0	Unavailable	-	LTE-13		Bongo Technol...	Unavailable
866834045819575	Disconnected	BS6425L-AF-11	My Simplifi-9575	2.7.0	Unavailable	-	LTE-2		Bongo Technol...	Unavailable
866834045843955	Disconnected	BS6425L-AF-11	My Simplifi-3955	2.7.0	Unavailable	-	LTE-12		Bongo Technol...	Unavailable
866834045852477	Disconnected	BS6425L-AF-11	My Simplifi-2477	2.7.0	Unavailable	-	LTE-13		Bongo Technol...	Unavailable

2.) In the top left-hand corner of the screen, search for the IMEI of the device you're working with

3.) Once found, click the IMEI of the device as shown below:

IMEI	Router Status	Model
866834045848996	Disconnected	BS6425L-AF-11

- 4.) First thing we want to update is the “name” of the device. It is recommended you’re listing the person or business name of where the unit is deployed. Press the pencil and input your info:

Basic Information

Router Information

Global Identification

Hostname

Simplifi

Router Status

Disconnected

Firmware Version

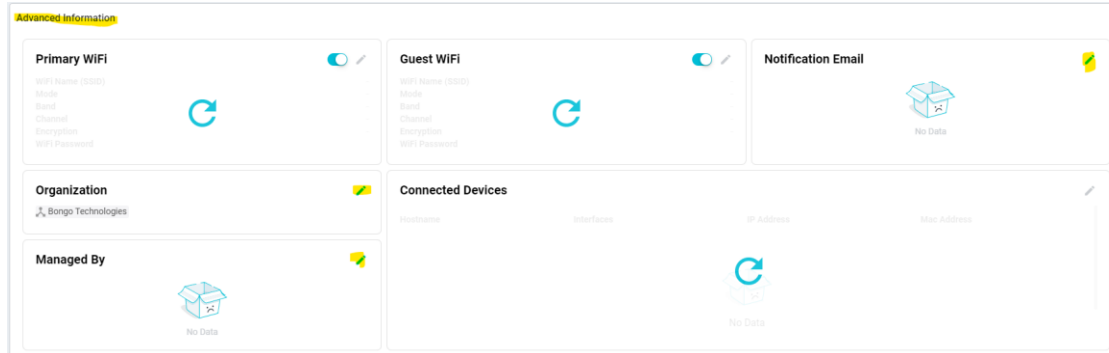
2.7.0

Registration

A35DA215

Unknown History

- 5.) Next up will be assigning who is managing this device. Under the “Advanced Information” tab, you’ll find 3 different pencils you can update.
- ‘*Organization*’ would be which division within your business that is managing the device.
 - ‘*Managed by*’ would be if there is a single individual who handles this account. You do NOT need to update this if multiple people will be looking over the device.
 - ‘*Notification Email*’ would be if the unit has issues, who should be notified of that happening.



After updating the 4 items total above, you’ve successfully completed all necessary housekeeping tasks.